



# Dynamic Forms

Release 10.1 – Release Notes

### **Release 10.1 Summary**

- Appointment and Events (free upgrade)
- API Changes
  - Sharing Library
  - Static Tables
- Other New Features
  - Improvements to the Dynamic Forms User Portal
  - Texting now available for Rejected/Returned Forms
  - Added support for Nelnet's Campus Commerce product

# Release 10.1

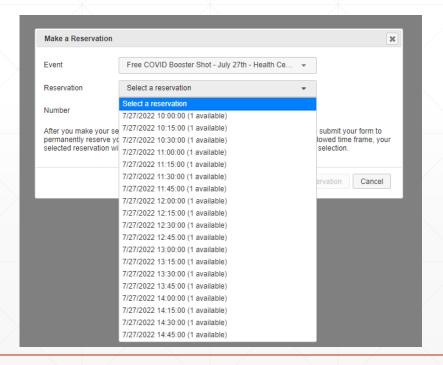
# Appointments & Events

**New Enhancements** 

## What is a Dynamic Forms Appointment?

Allows a user to schedule a specific time and place for meeting/action.

In the example below, a user is selecting a time to receive a free COVID Booster shot. Appointments can be used for many things including parent school visits, interviews with employers, professor office hours, gym trainers schedules, etc.

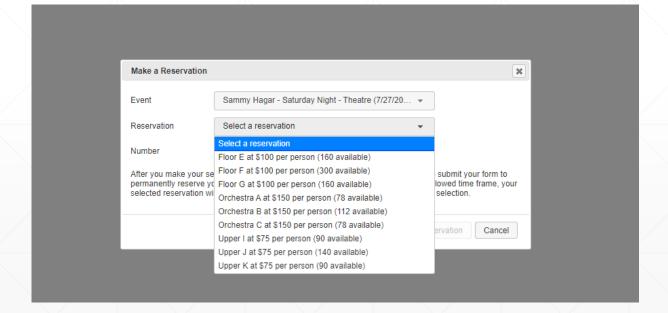


### What is a Dynamic Forms Event?

Allows a user to sign up for (or purchase) one or more accesses for an experience at a specific venue.

In the example below, a user is purchasing tickets to a concert at a school theatre. Money does not need to be part of an event. Events can be things like limited seating lectures,

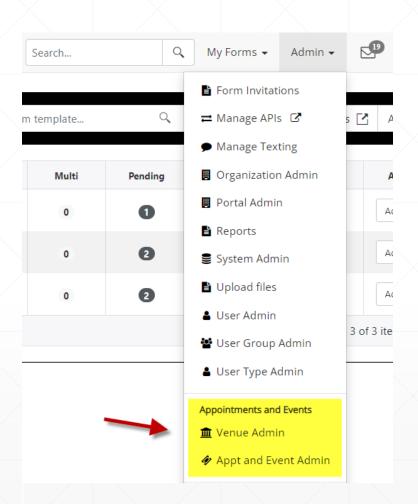
school outings, etc.



### **New Admin Menu Options**

Appointments and Events Management can be found as a new item on the main menu Admin dropdown.

Venues are the places where Appointments and Events take place (stadium, theatre, classroom, etc.) and there is a separate Admin page for Venues also.



**New Enhancements** 

Before starting to use Appointments or Events, you will want to create the places where either of these things will take place – Venues.

Here we have created five venues.

Maybe we have a famous artist coming to speak with limited seating in the Arts School and they will be speaking in Room 203.

Or a performance of **Stomp** will be coming to the college and the Theatre will be used.

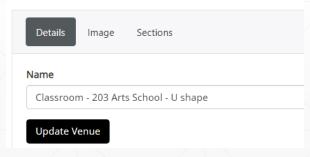
#### Venue Admin

Venues		
Active	Venue Name	
Yes	Boardroom - Business School - 320	
Yes	Classroom - 203 Arts School - U shape	
Yes	Classroom - 209 Science School - Standard	
Yes	Health Center - Room 8	
Yes	Theatre	

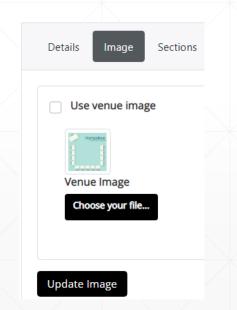
Venues are easy to create:

#### Step 1: Name the venue

Classroom - 203 Arts School - U shape

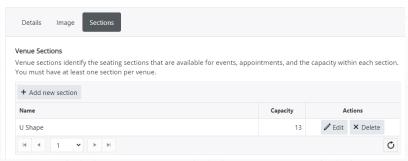


Step 2: Provide a picture of the venue, if desired



Step 3: Detail the capacity of the venue and if there are different sections or even specific seats that you want to allow people to choose.

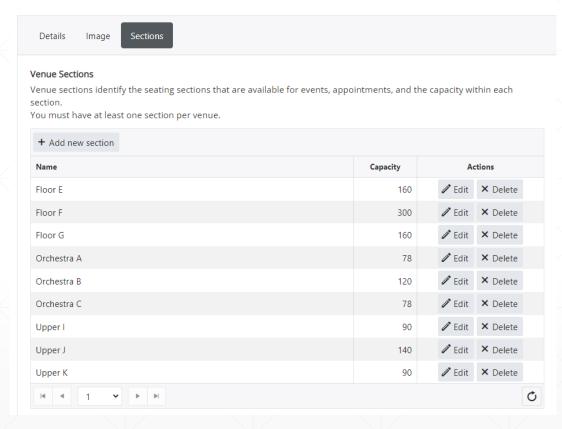
Classroom - 203 Arts School - U shape



For something like a theatre, Admins are able to add Venues with sections that have individual capacities in each section for users to choose.

Dynamic Forms will keep track of the available capacity and not oversell each of the different sections.

#### Theatre



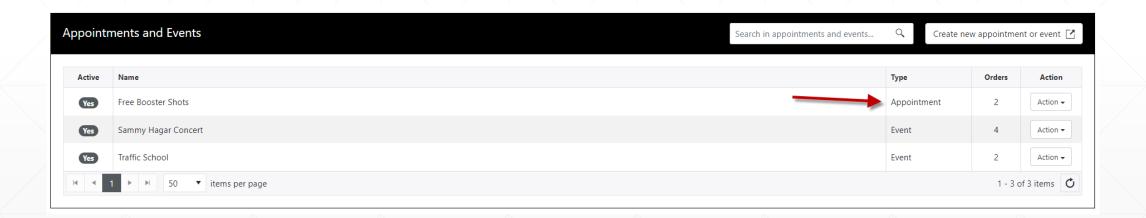
# Appointments

**New Enhancements** 

### **Appointments**

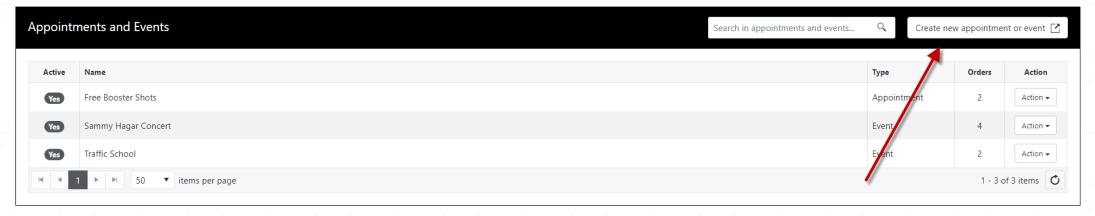
From the Main Menu, Appointments can be found under the Appointments and Events Admin selection.

Here, the Admin user will see all Appointments and Events that have been created. To the right, the Type will show if the entry is either an Appointment or an Event along with any Orders that have been taken (we'll get to that later).

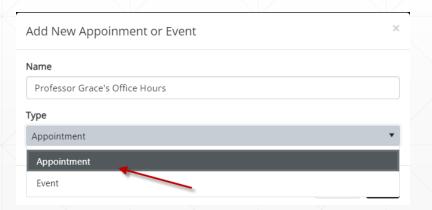


## **Creating a New Appointment**

To create a new Appointment (or Event) click this button...

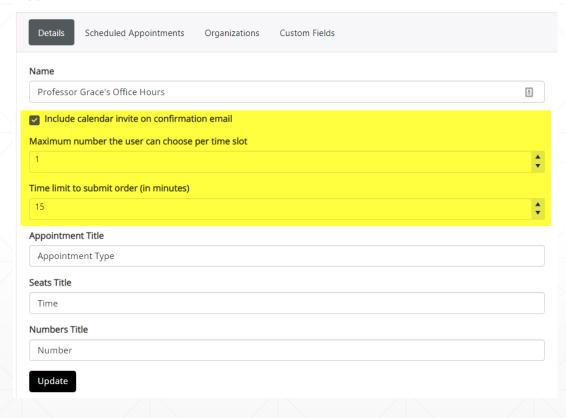


Then provide the name of the Appointment and be sure to choose that it is an Appointment rather than an Event. In this example, we are creating office hours for a professor.



### **Appointments - Details**

#### Appointment - Professor Grace's Office Hours

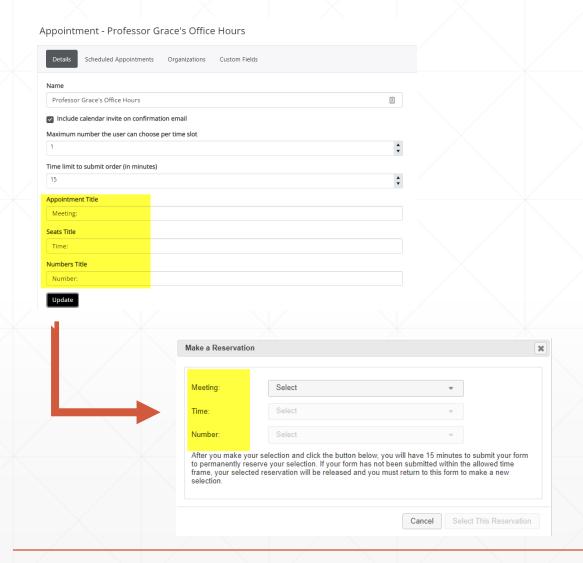


After you have named your Appointment, you will have four sections or tabs that allow you to customize how users interact with your appointment.

#### Details:

- 1. You can check the option to send a calendar invite to the user selecting an appointment time.
- 2. You can allow a user to select one or more appointments. Meaning you can limit the user to a single time slot or they can select multiple time slots.
- 3. You can limit the time that a user has to select a time slot time will expire on their selection. For example if there are limited slots and slots are in high demand.

# **Appointments - Details**

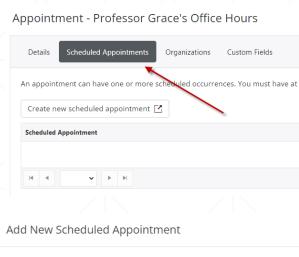


#### Other Details:

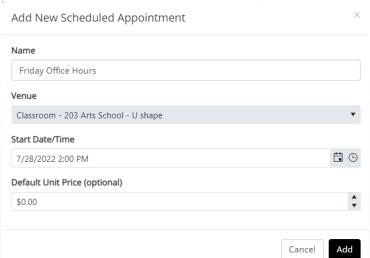
Admins can modify the titles of the Appointment/Event by customizing the titles that the end user will see when completing the form.

- Appointment Title in this example is customized to be "Meeting". In a concert example, it might be "Night of Performance" or other.
- 2. Seats Title in this example is renamed to Time time of appointment, it can be Seat in a theatre or size in the case of a T-shirt, etc.
- Number Title Not customized here just a title used to describe if one ticket, one seat, one T-shirt or other number of the above are desired.

## **Appointments – Scheduled Appointments**

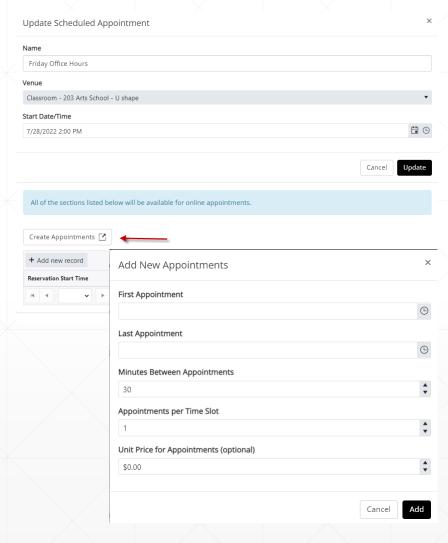


Under Scheduled Appointments – Admins will be able to create the times allow for the Appointments.



As the Professor might have multiple days Office Hours available with different times, you are now indicating the specific appointment start date, venue and start time for the Office Hours.

## **Appointments – Scheduled Appointments**

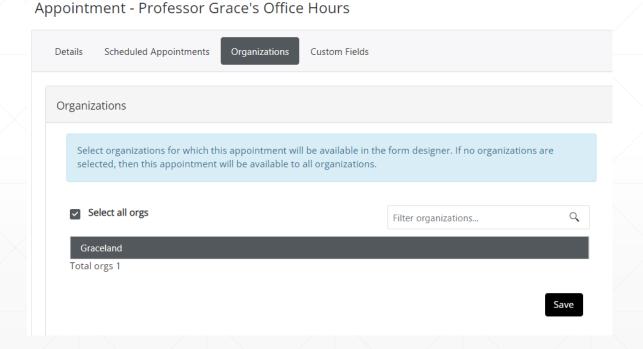


Once the Admin has established the specific Appointment, now they can add the details related to the Appointment:

- First Appointment: When appointments start
- Last Appointment: When the appointments end
- Minutes between Appointments Dynamic Forms will automatically create appointments based on this interval.
- How many individuals can be taken during that one Appointment time.
- If there is a price for the Appointment.

## **Appointments – Organizations**

After that is complete, the Admin user can define which Dynamic Forms organizations can use this Appointment on a Form. You use the "Select all orgs" checkbox or select individual organizations.

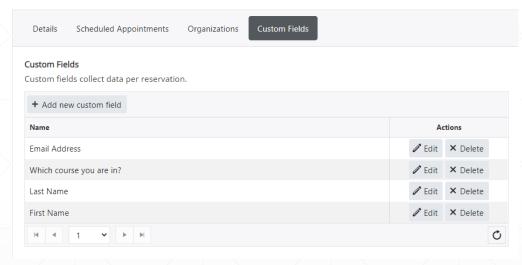


## **Appointments – Custom Fields**

Finally, Admin can create custom fields to ask the user as they are signing up for the appointment.

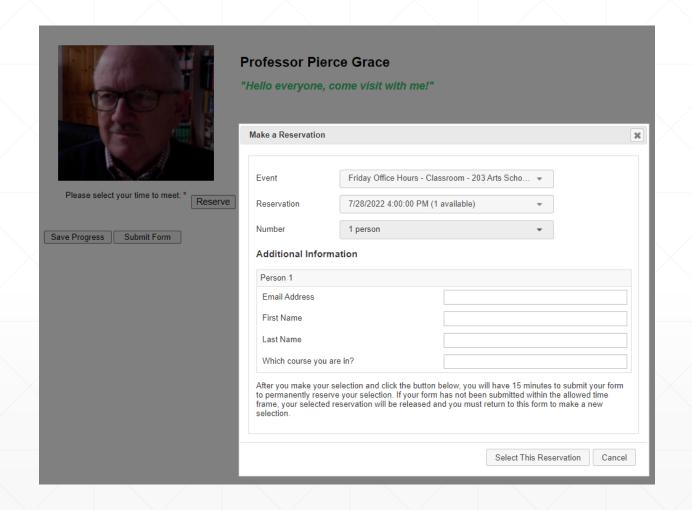
For instance here, the Professor might want to know the First and Last name of the Student along with their E-mail address if something comes up and the Professor needs to cancel. Also the Professor might want to know which class the student is in if they are teaching several courses.

#### Appointment - Professor Grace's Office Hours



# **Appointments – Example 1**

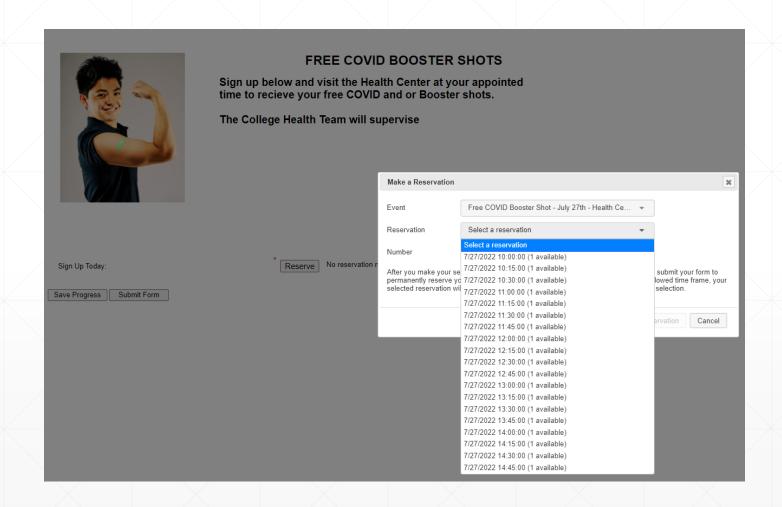
Here is the example of signing up for a half hour session with Professor Grace.



# **Appointments – Example 2**

Need a free COVID Booster?

Sign up today on campus!



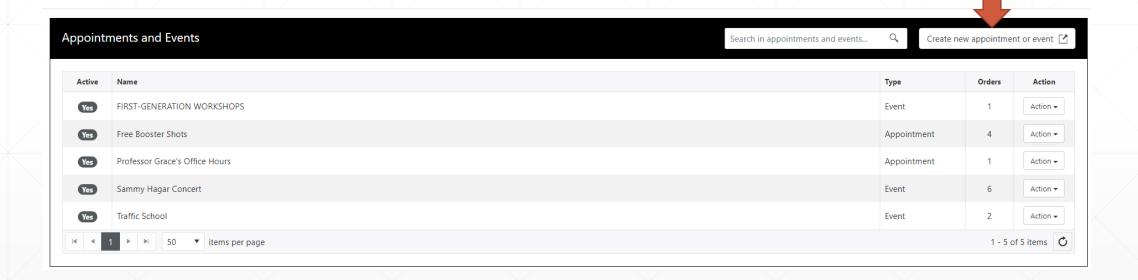
## **Appointments – User Receipt**

After signing up the user will be presented with a PDF of their transaction including a Order Number for tracking purposes.



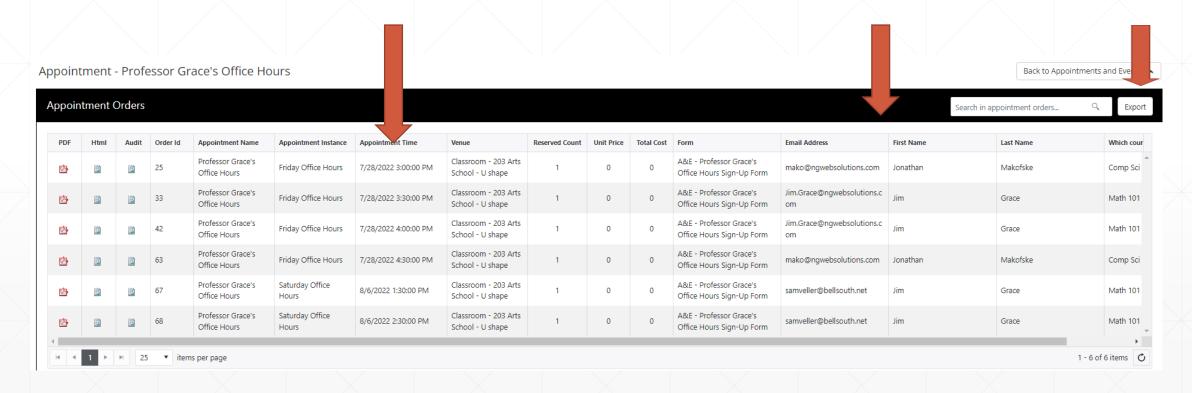
## **Appointments – Admin Side**

Admins will return to the Appointments & Events Admin page to see the activity in these areas. Admins can click on the number in the Orders column to see the details of the specific Appointment or Event.



## **Appointments – Admin Side**

Here we can see each of the different appointment times that have been chosen along with the details of the student who signed up for the appointment (these were the custom fields we added). Also, the Admin can export this list to be processed further or printed as desired.



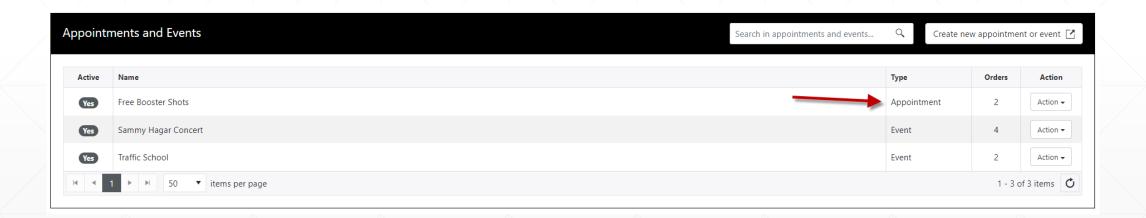
# **Events**

**New Enhancements** 

### **Events**

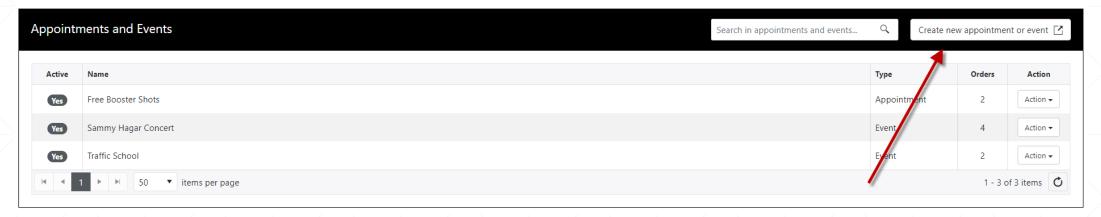
From the Main Menu, Events can be found under the Appointments and Events Admin selection.

Here, the Admin user will see all Appointments and Events that have been created. To the right, the Type will show if the entry is either an Appointment or an Event along with any Orders that have been taken (we'll get to that later).

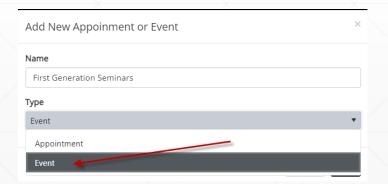


## **Creating a New Event**

To create a new Event click this button...

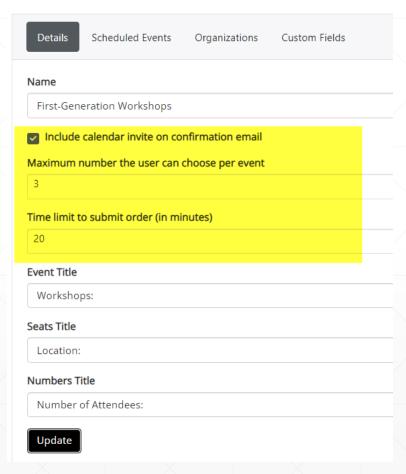


Then provide the name of the Event and be sure to choose that it is an Event rather than an Appointment. In this example, we creating a sign-up for a workshop.



### **Events - Details**

#### Event - First-Generation Workshops



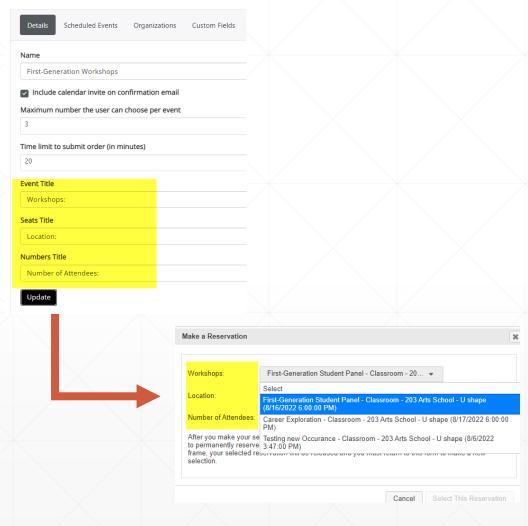
After you have named your Event, you will have four sections or tabs that allow you to customize how users interact with your Event.

#### Details:

- 1. You can check the option to send a calendar invite to the user selecting the event. The form must have an email address selected on it.
- 2. You can allow a user to select one or more people to attend the event.
- 3. You can limit the time that a user has to submit the form and register for the event. For example if there are limited seats and seats are in high demand.

### **Events - Details**

#### Event - First-Generation Workshops



#### Other Details:

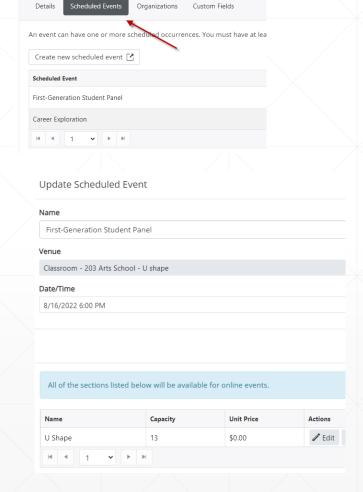
Admins can modify the titles of the Appointment/Event by customizing the titles that the end user will see when completing the form.

- 1. Event Title in this example is customized to be "Workshops". In a concert example, it might be "Night of Performance" or other.
- 2. SeatsTitle in this example is renamed to Location, it can be Seat in a theatre or size in the case of a T-shirt, etc.
- 3. Number Title Customized for clarity Number of Attendees can be a title used to describe one ticket, one seat, one T-shirt or other number of the above are desired.

### **Events – Scheduled Events**

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**Event - FIRST-GENERATION WORKSHOPS** 

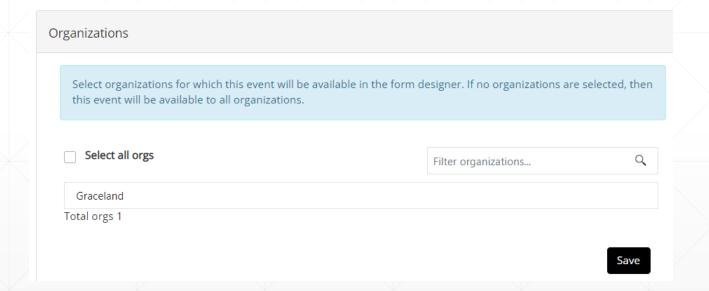


Under Scheduled Events – Admins will be able to create the single event or if there are multiple events within the bigger event, those can be created here. In this case, there are two workshops, but on different days and in different rooms.

As show to the left, when editing the specific event, Admin users can define the venue for the event, define the start time for the event and define pricing (if any) for the event along with the venue sections (if any).

## **Events – Organizations**

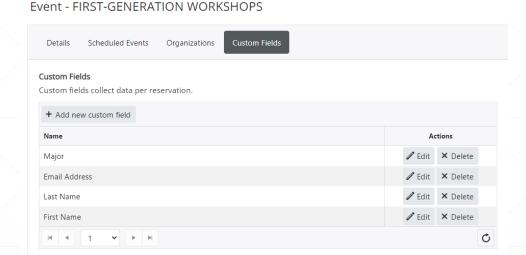
After that is complete, the Admin user can define which Dynamic Forms organizations can use this Event on a Form. You use the "Select all orgs" checkbox or select individual organizations.



### **Events – Custom Fields**

Finally, Admin can create custom fields to ask the user as they are signing up for the event.

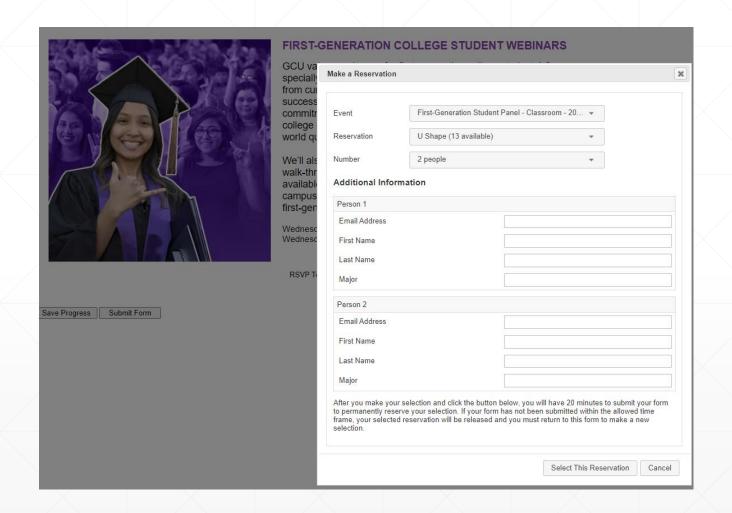
For instance here, the college Department providing the Workshop might want to know the First and Last name of the Student along with their E-mail address if something comes up and the workshop needs to be cancelled or moved to a different venue. Also the Department might want to know which major the student is signed up for or considering to understand more about First Generation students.



### **Events – Example 1**

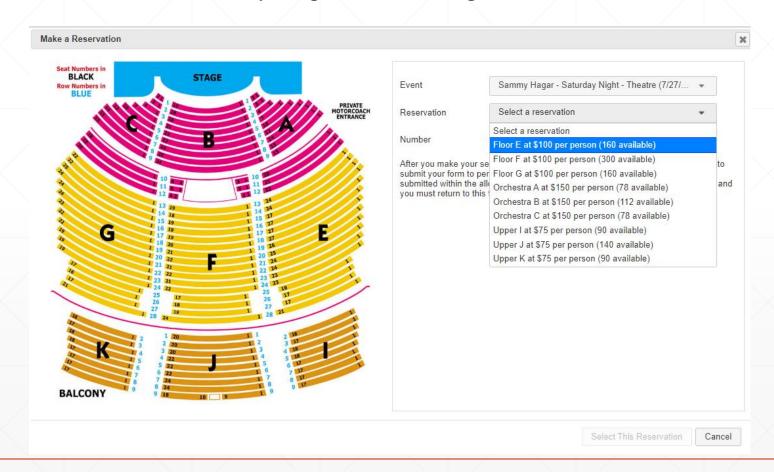
Here is a look at the event we created – First Generation students signing up for a workshop.

We are collecting the custom fields on this event as well.



### **Events – Example 2**

Now for the fun stuff!! Here is an example of signing up for one of the weekend shows to see the Red Rocker Sammy Hagar at the college theatre.



### **Events – Admin Side**

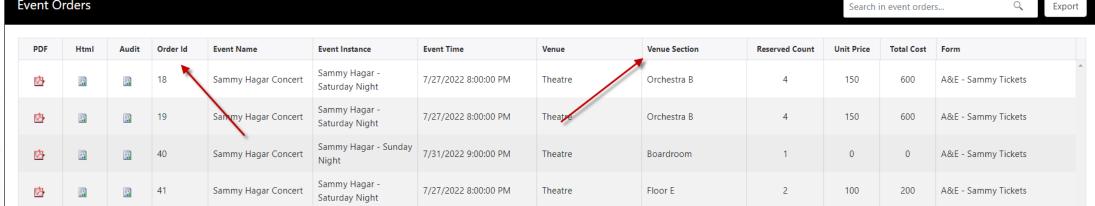
Like Appointments, Event Orders can be found in the under the A&E Admin screens. Clicking into the orders, we can see all of the Sammy orders and the individual sections/seats that were purchased.

Event - Sammy Hagar Concert

Event Orders

Search in event orders...

C Export



### **Enhancements to Portal**

**New Enhancements** 

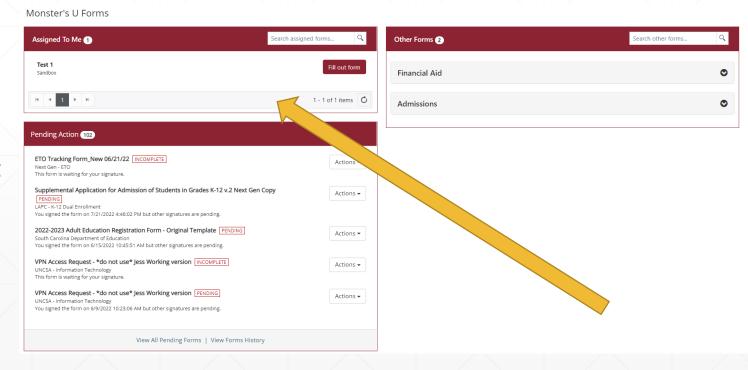
#### **Portal Enhancements**

More great things for the Portal! Remember there are currently four sections on the portal:

- Right hand side shows any forms you want the target audience to see for example if a faculty member logs in, they might see HR, other forms
- Bottom left is all forms that are in progress for the user

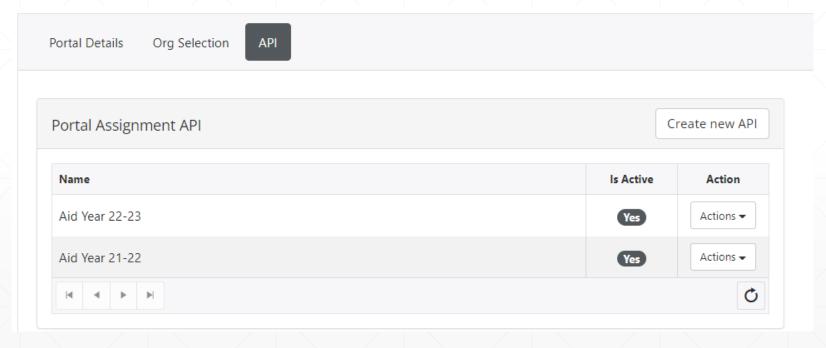
Top Right on the Portal shows all forms currently assigned to the user.

Forms can be assigned to a User by a single for assignment in batch and via API. With this release we added some more functionality to the API assignments.



#### **Manage Portal Functionality**

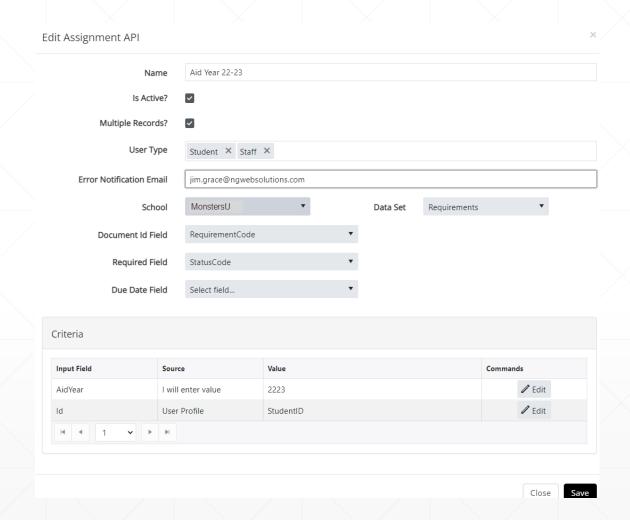
When the Portal Admin Edits the Setting on the specific portal, we have expanded the API setting as shown below. In this example, we are looking to pull form requirements for students in two unique Aid Years. You can pull from one year or both years depending on your need.



#### **Editing the APIs**

For example, on this School Portal, when the User logs in, an API will call back to the schools information system (Ellucian, PeopleSoft, etc.) and look for any forms that are required for the user and match them to the Dynamic Forms and place them in the "Form Assignments" area for the User to see.

Forms are kept in sync by Dynamic Forms and the School Information System talking to each other either via the User completing the form here or via the next time the User logs into the Portal.



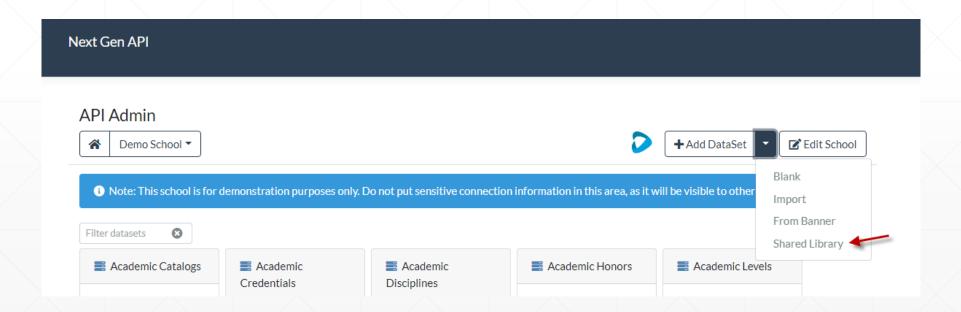
## API Changes 1

**Sharing Library** 

#### **API Library and Sharing APIs**

If you are an API Admin, you might have noticed a new option in the "Add DataSet" dropdown – Shared Library! Usage and Participating in this feature is 100% optional.

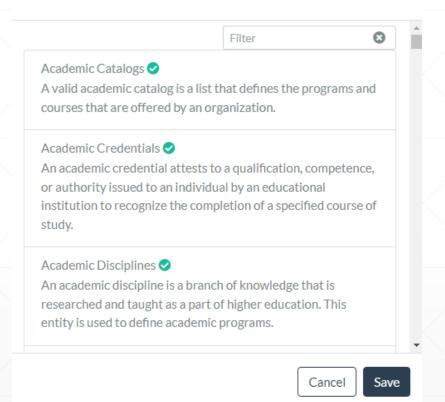
With the tremendous growth of API usage across all Next Gen platforms, our clients were asking for help in getting started with or sharing existing APIs. We see similar requests with Dynamic Forms templates – *Can you share your Payroll form?* with us or similar.



#### **API Library**

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#### Add Datasets From Banner



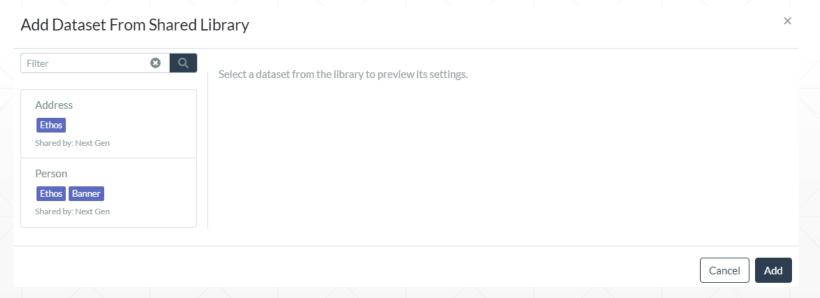
As many API Admins are aware, we have already built out many if not all of the Ethos APIs in the system, so there already is a library of APIs for clients to use.

But many of the fields in Banner are not translated into Ethos, and there are many other systems PeopleSoft, Workday, and other third party systems that don't fit into this Ethos category.

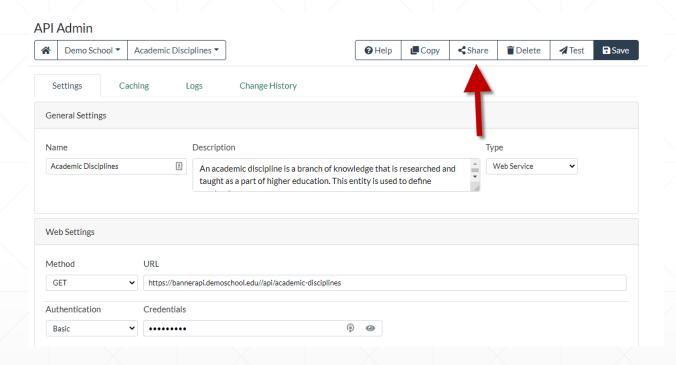
That's why we creating the API Sharing Library.

We will be small to start with, but grow rapidly.

The API Sharing Library is a place where Admins can visit and see APIs that have been shared by Next Gen or by other colleges. Imagine you need to push Scholarship Award data in your Banner instance or retrieve data from Peoplesoft to place into a form. We are building out an area where schools who have done this can share their work with other schools that are just starting.



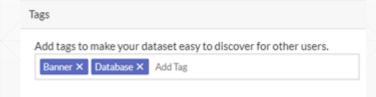
To use the Sharing Library, simply access the API you wish to share and click on the new Share button on the menu bar.

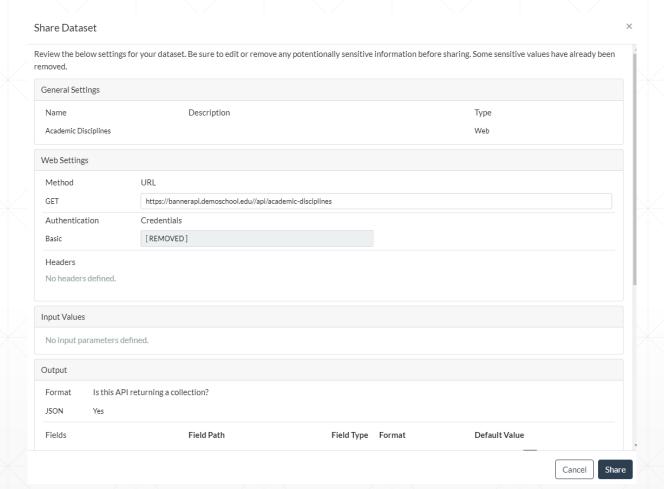


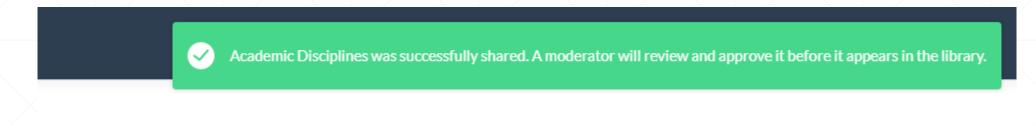
Now Dynamic Forms will show the API Admin the settings from the dataset that will be included in the shared version.

Dynamic Forms will automatically remove any settings which are sensitive and show the API Admin all other pieces of information that they might want to remove prior to sharing.

User can also tag the API dataset to make it easier for other API Admins to find – see below for examples.....



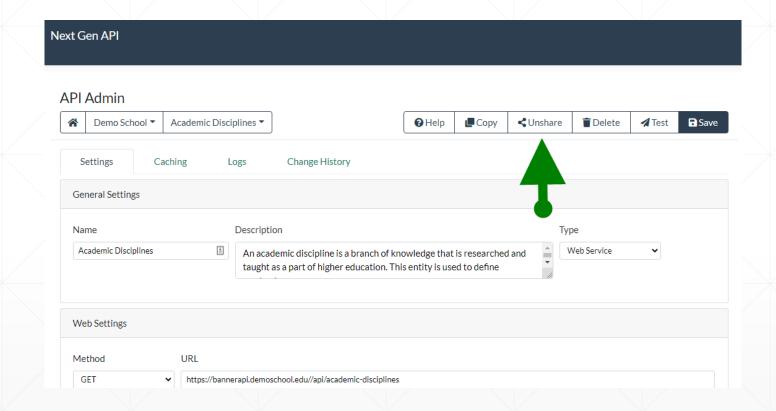






Dynamic Forms will show the API Admin a confirmation message that confirms that they have submitted the API for the Sharing Library.

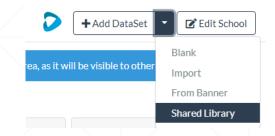
To start, the Next Gen API team will review the submissions and make sure they are ready to be shared.



If, for whatever reasons, the API Admin wishes to remove that API from the Sharing Library, they can just click the "Unshare" button on the menu.

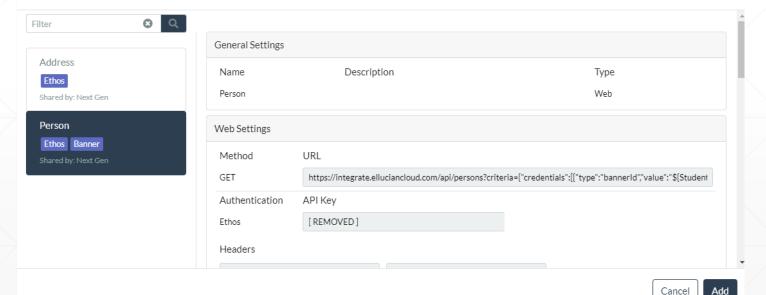
This will remove the API from the Sharing Library.

#### **API Shared Library – Adding to your APIs**



To start, click on the "Add Dataset" dropdown, then select Shared Library.

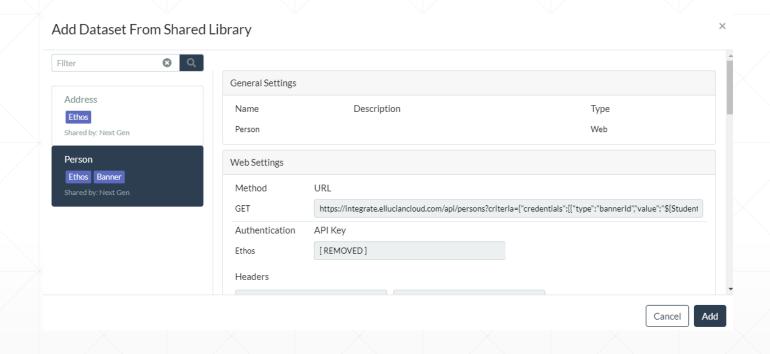
#### Add Dataset From Shared Library



In the Library, highlight the API you wish to add to your API list and then click the "Add" button.

The API will show up in your list of APIs for the organization that you are in.

### **API Shared Library – Using the new API**



At this point, the API Admin is now ready to customize the API for their own purposes.

For example, the API Admin would add their school's authentication source and unique API Keys/passwords to enable the API to work at their school.

## API Changes 2

**Static Datasets** 

#### **Static Datasets**

What the heck is a Static Dataset and why in the world would I use should a thing?

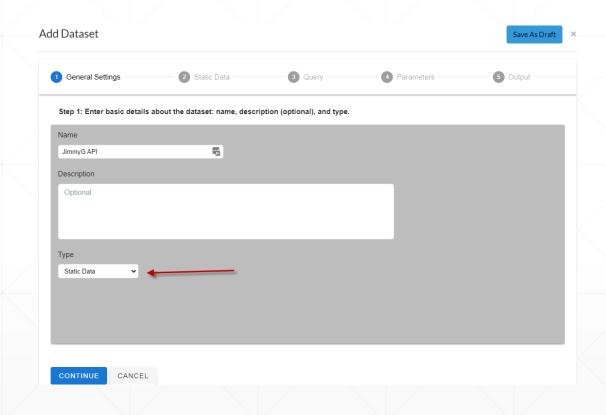
Our team has continually tried to bring the power of API to all users – first with our core API services, next with the Atlas product that enables clients to use query languages that they are familiar with (SQL and stored procedures) to pull data that is ready to integrate with APIs. Now, with Static Datasets, API Admins may not even need to pull data back from an SIS system, they can store that data in Dynamic Forms

A Dynamic Forms static dataset is a table (group of rows and columns) that can be stored in Dynamic Forms and be referenced on a form.

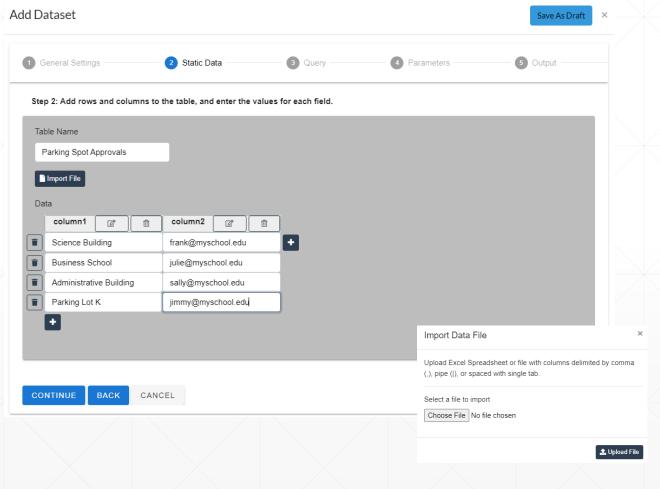
Static Datasets are useful when you need to do simple lookups on data that will not be changing often. The data is loaded into our system and you can write SQL queries to filter and return the data for your forms. Static Datasets can be used to customize workflows, populate dropdown lists and in may other ways.

We will show how to build a static dataset and hope it might used in the slides below.

### Creating a Static Dataset - Wizard - Step 1



When adding the dataset, choose Type = Static Data to start the process.



Now create the table you would like to reference along with the columns and rows.

The API Admin can either upload a file with the row and columns available in the file, or they can manually add the data as I have done in the image shown to the left.

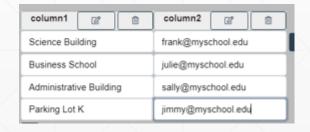
In this simple example, I am using the table to show the Parking Lot that the user will see in a dropdown. Once that value is chosen, Dynamic Forms can pull one or more pieces of data from the dataset and present it on the form.

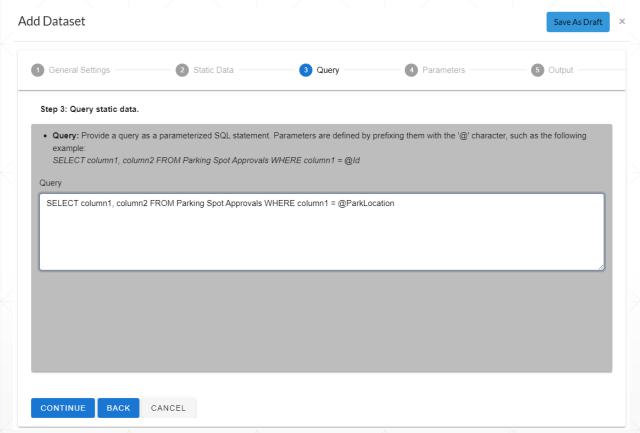
Of course, if you have this information available in your SIS, we can pull that data via API also. But if that's too much work or and this information does not change frequently, this is a great option.

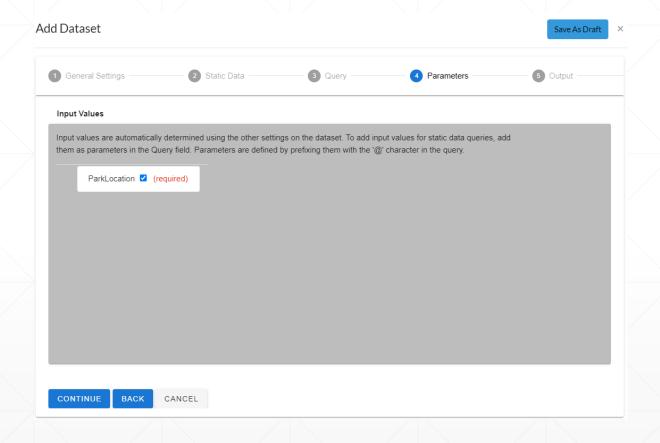
Step 3 is telling Dynamic Forms what data to pull when your key value is selected.

So in our example, if someone choose "Science Building" in a dropdown, the value in column 2 could be placed in a field on the form.

Then, if desired that value <a href="mailto:frank@myschool.edu">frank@myschool.edu</a> could be chosen as the next participant in the workflow.

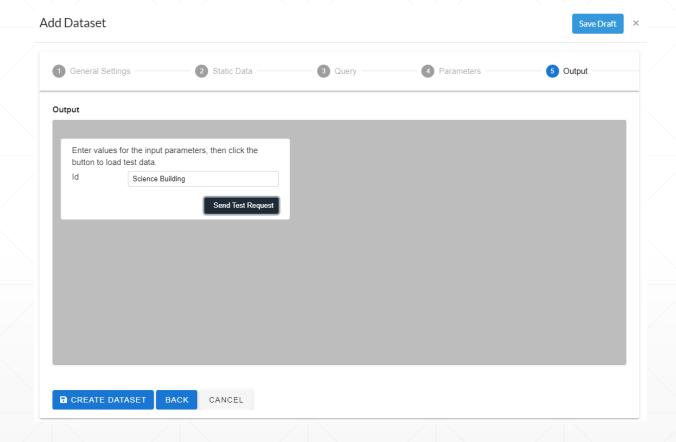






Here Dynamic Forms is ensuring we have the right key value(s) an API Admin would want as the input value to search the dataset.

In other words, in this example, we want the Parking Location value to drive the look-up.



Next, verify your work by entering a test value to ensure you have everything correct.

#### Integrating your Static Data Set into a Form

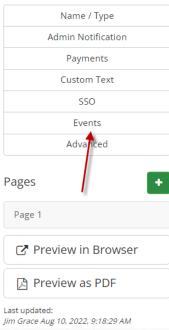
The first step in using it in a form, is to create a form! In this simple example, I have two text boxes on the form (you may want to use a drop down box instead).

I am expecting that if user enters a value in the Parking Area, the form will then query the Static Dataset and produce the Email address that I can now use in a workflow.

Parking Area	
Email Address	
Save Progress	Next

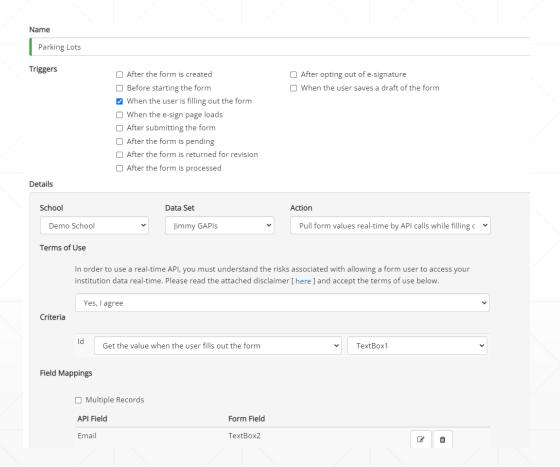
#### Integrating your Static Data Set into a Form

Form: Static API Org:



The second step is using the Events area in the designer to build out the API process.

First we are choosing to do a look-up real-time "when the user is filling out the form", then the API Admin or the Form Designer can choose the API and the value where the key value is – in this case Text Box1. Then I will map the other data in the Static Dataset to other fields in the form – in this case – column 2 data will go into Textbox 2.

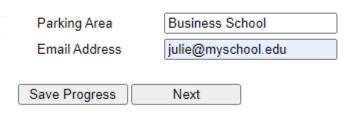


#### Integrating your Static Data Set into a Form

Now, the end user will complete the form. In this case I have entered "Business School" which is a valid entry and....

Dynamic Forms kicked off the event to do a lookup on the value provided in Text Box 1 and return a value for Text Box 2.

In this case, Business School will return the email address of <u>Julie@myschool.edu</u> and Julie can now be included in the workflow.



## Texting – Returned

**New Enhancements** 

#### **Texting**

No tricks here. When we first implemented texting, we overlooked the Returned action when sending texts. This change remedies that missed status.

Therefore, now when an Administrator returns a form to a user, a text message can also be sent to that user.

- Given that the Admin's org is allowed to send texts and
- Given that the User has signed up to receive texts.

# New Payment Integration

**Nelnet Campus Commerce** 

### **Nelnet Campus Commerce**

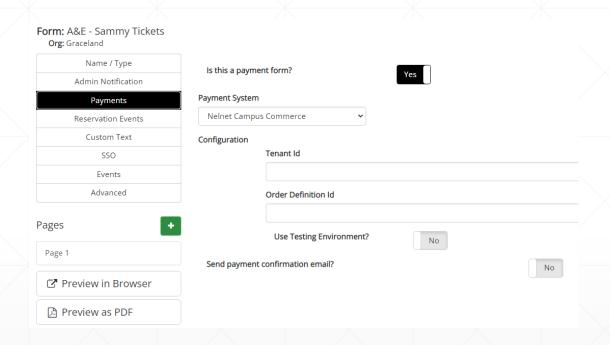


With this release we are welcoming Nelnet Campus Commerce to our growing stable of integrated payment vendors.

#### Welcome



#### **Nelnet Campus Commerce**



To user Nelnet Campus Commerce within your form, firstly your organization must have payments turned on.

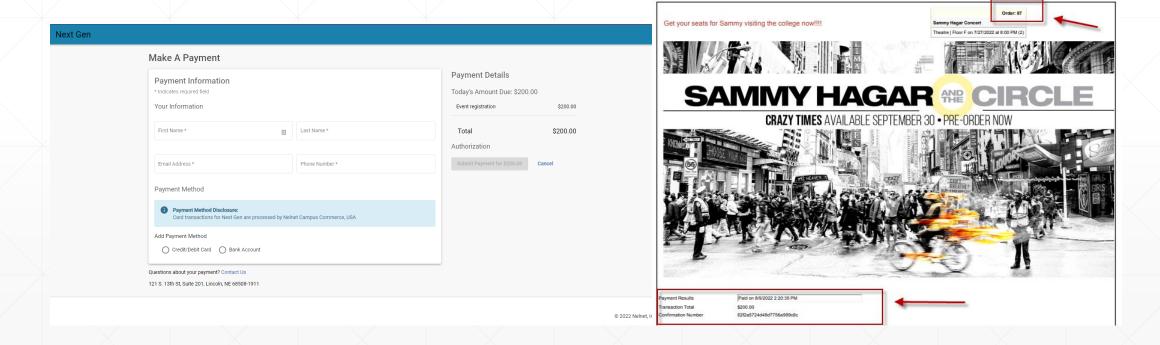
Next, of course, you must be a Nelnet Campus Commerce customer with valid credentials.

The rest is easy, maneuver to the Payments tab in Dynamic Forms, and choose Nelnet Campus Commerce in the drop-down.

Enter your Tenant ID and Order Definition ID for the integration to work. Choose if you want to test or use in production and that's it!

#### **Nelnet Campus Commerce**

In this example, I have ordered two Sammy Hagar concert tickets and have been routed over the Nelnet Campus Commerce site (this would be your school's site) to make the payment. Like all payment forms, after the transaction has been completed, the user is routed back to the Dynamic Forms confirmation page to see their Order ID and payment results.



### **End Release 10.1**