



# Dynamic Forms

Release 10

#### **Release 10 Summary**

- Updated Home Page Ability to see all orgs on Homepage
- Security by Org now can assign permissions by organization
- Texting
- Other New Features
  - Third Party ADA Audit changes Best Practices Guide (found in Online Help)
  - Preferred Name See preferred name, instead of first name, in areas that are applicable
  - View Attachments See attachments in the product rather than needing to download
  - Choice List Fixes fixes to API refreshes for individual users

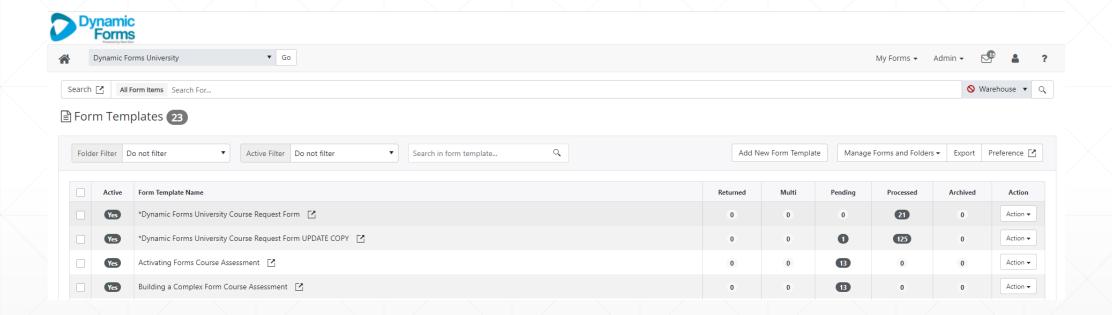
# Release 10

# Admin Home Page

**New Enhancements** 

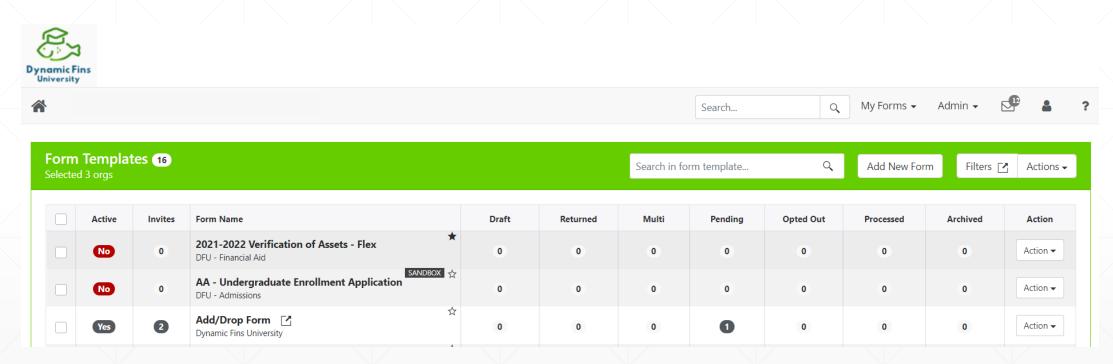
#### **Old Look**

User could only see / interact with one organization



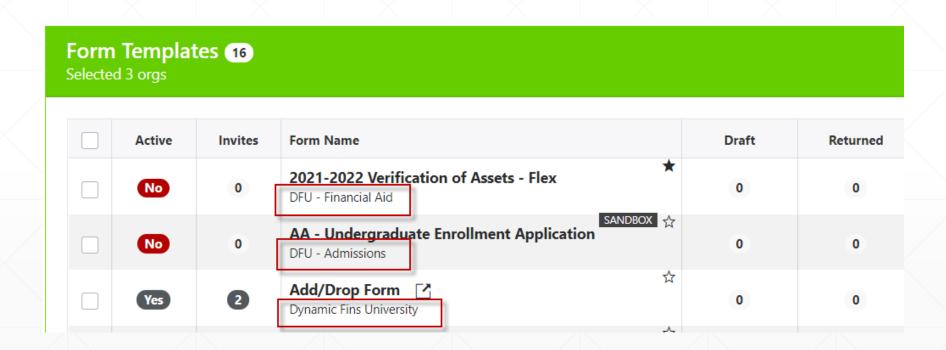
#### **New Homepage**

Many new changes to the homepage – most importantly, if users have access to more than one organization, they can see forms from all orgs on the new Homepage.



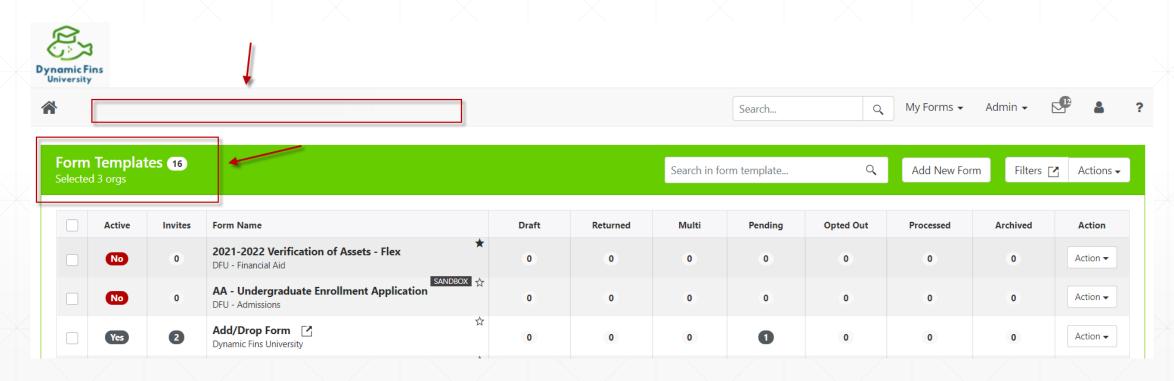
#### **New Homepage**

A new format of the Homepage shows the name of the form in **Bold**, while the name of the organization is below the form name.



#### **New Homepage**

If users have access to only one org, that org will be selected for them upon login. Gone is the Organization dropdown in the Menu bar. Selected orgs are shown under the Form Templates menu heading.

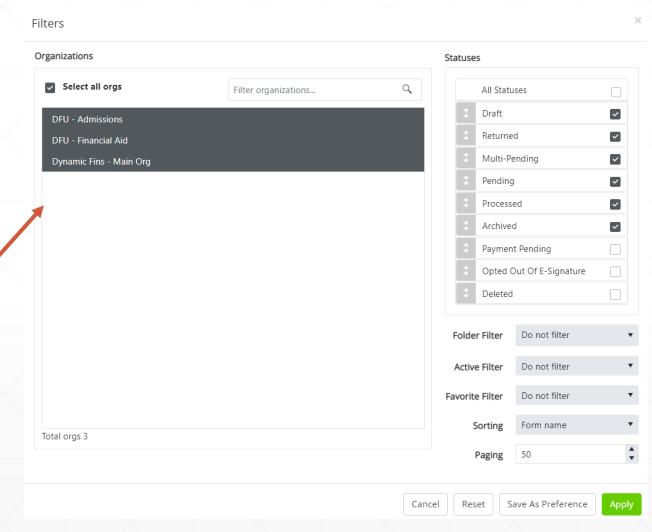


#### **Changing your Homepage**

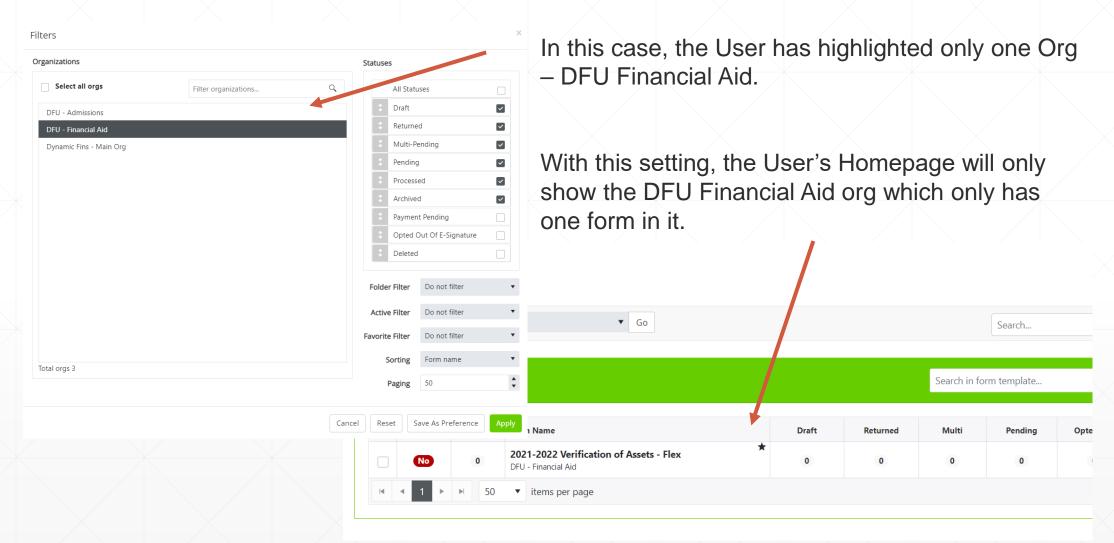
Clicking the Selected Orgs title on the Homepage will pop up the Homepage filters screen.

If you want to remove or add Orgs you are viewing on the Homepage, just highlight or unhighlight the Org name on the left hand side of the screen.

In this screenshot, all of the Orgs are highlighted so all will be presented on the Homepage.

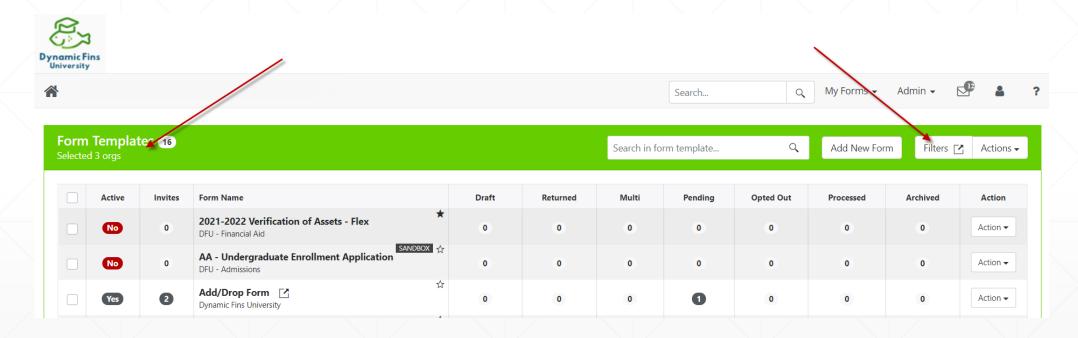


## **Changing your Homepage**

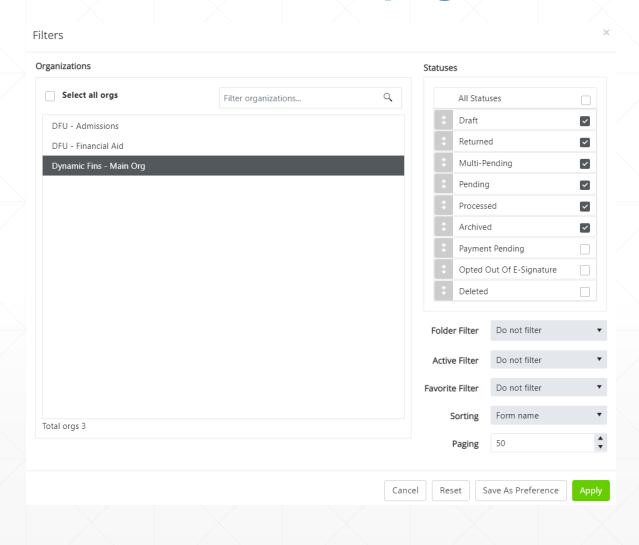


#### The Other Homepage Filters

Homepage Filters can be found either by clicking the Selected Orgs or by clicking the Filters button on the Form Template menu.



#### **Other Homepage Filters**



All filters and preferences can be found on one screen now.

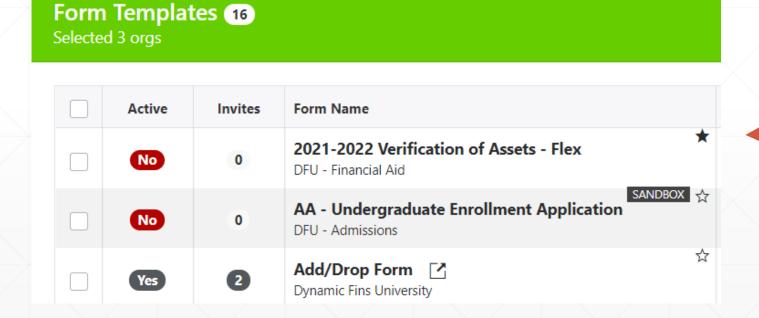
As in the current version of Dynamic Forms, Admin Users can still filter on Statuses, Folders and Active/Inactive Forms.

Some new options for filtering include by Organization, by Sandbox Forms and by Favorite forms.

You can click the *Apply* button to use this configuration just for this session OR click the *Save As Preference* to see this configuration each time you log into Dynamic Forms.

#### **Favorites**

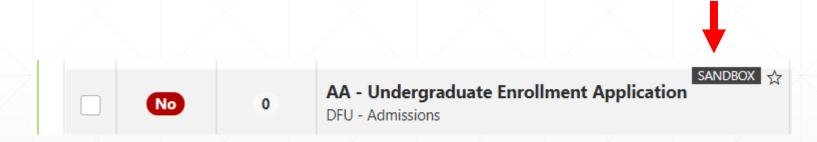
You will notice a new star next to the Form Template Name – if you check the star, it will remain highlighted and that form now is considered one of your favorites. Click the star again and it no longer is a favorite. Favorites are great for Homepage filtering.



#### Sandbox

Form Template names can also have a "Sandbox" tag next to them. This designates this form template as one belonging to a Sandbox org. Org Admin Users can now designate an organization as a "Sandbox" org. Once that is done, Dynamic Forms will provide this "Sandbox" tag to the Form Template on your Homepage.

Any "Sandbox" or "Development" org has been designated as such for you, if we have not configured correctly, or you wish to change, you can do this yourself or we can help.



**New Enhancements** 

This is functionality that has been missing in the product for some time, so not only did we add this but also expanded the levels of permissions with each category of permissions.

Before: Users were provided permissions and those permissions applied to all organizations that they had access to.

#### **Your Permissions**

- Form Admin
- Edit Forms
- User Admin

Applied to all orgs



Financial Aid

Registrar

Admissions

Post Release: Different permissions can be applied per organization.

#### Your Permissions for Financial Aid

- Form Admin

#### Your Permissions for Registrar

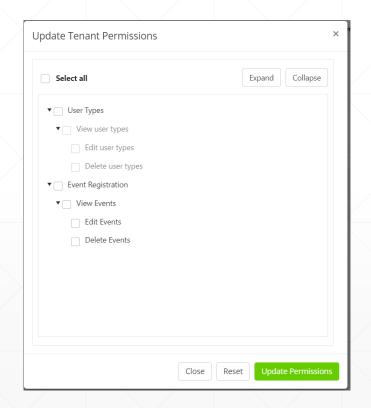
- Form Admin
- Edit Forms

#### Your Permissions for Admissions

- Forms Admin
- Edit Forms
- User Admin

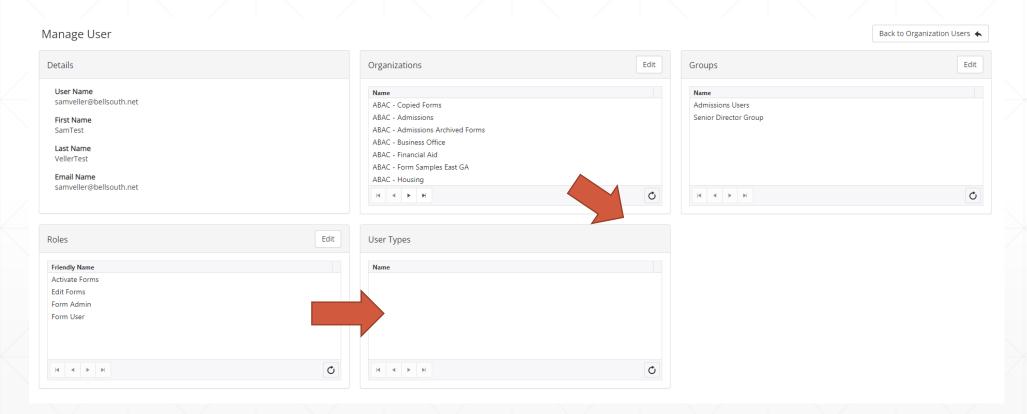
#### **New – Tenant Level Permissions**

Post Release: Users have control over UserTypes, Portals and soon Event Registrations



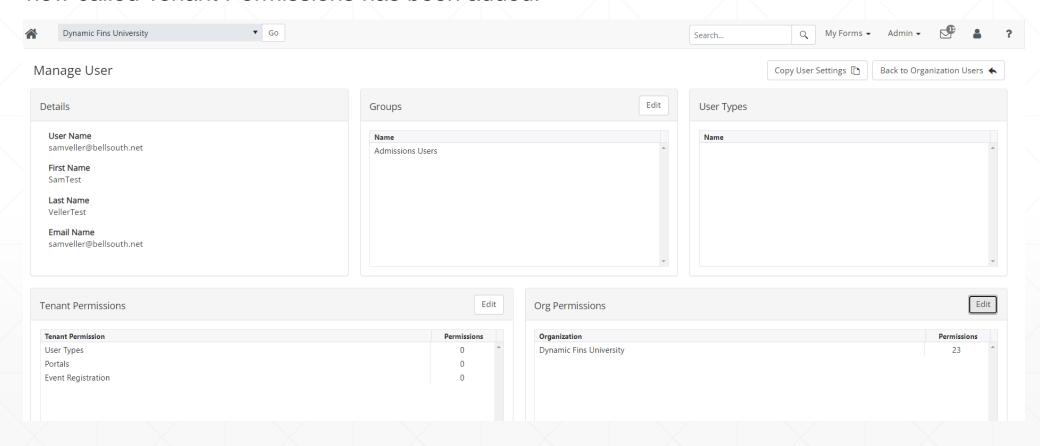
#### **User Admin Screens**

Old Screen - Slight adjustment for User Admins – we have moved the Orgs and Roles (Permissions) tiles together at the bottom and moved User Types up.



#### **User Admin Screens**

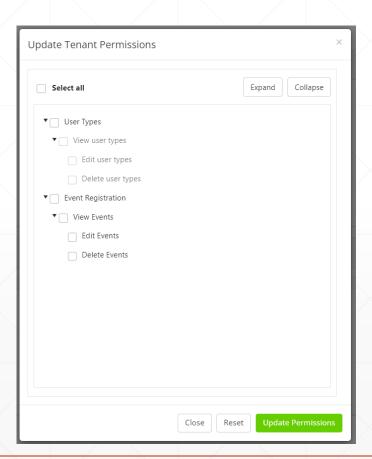
New Screen – Orgs and Permission are combined (details on next screens) and something new called Tenant Permissions has been added.



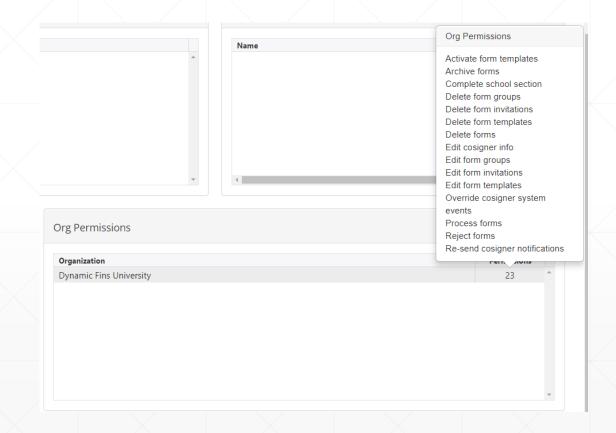
#### **Tenant Permissions**

New Screen – Orgs and Permission are combined (details on next screens) and something new called Tenant Permissions has been added.

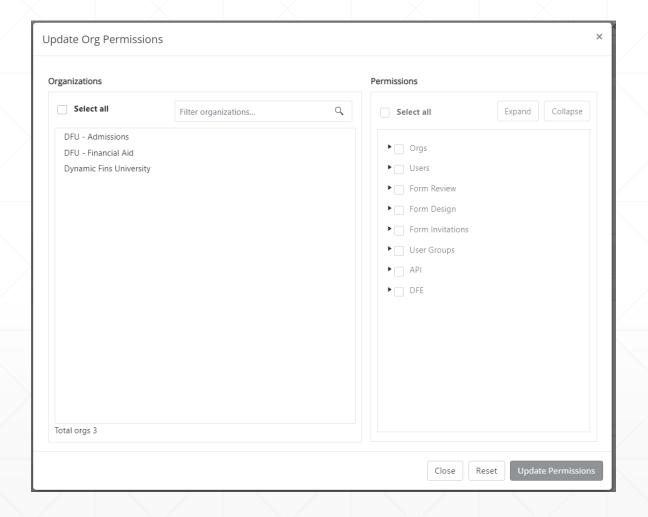




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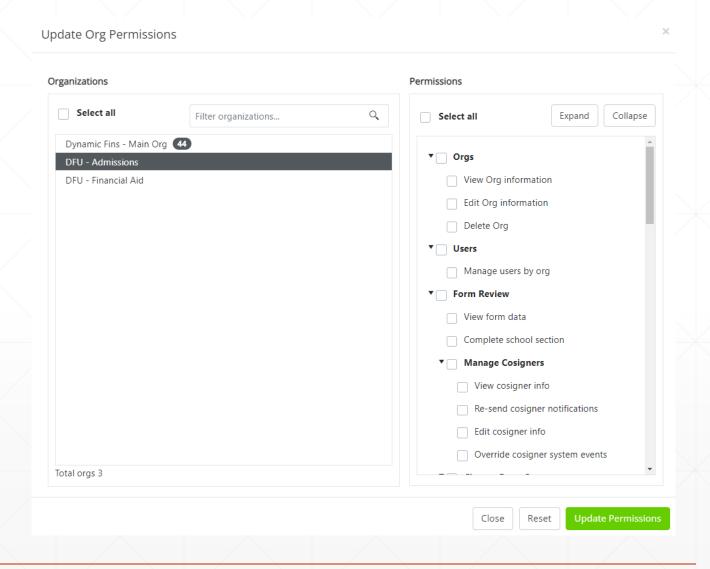
New Screen – Orgs and Permission are combined (details on next screens) and something new called Tenant Permissions has been added.



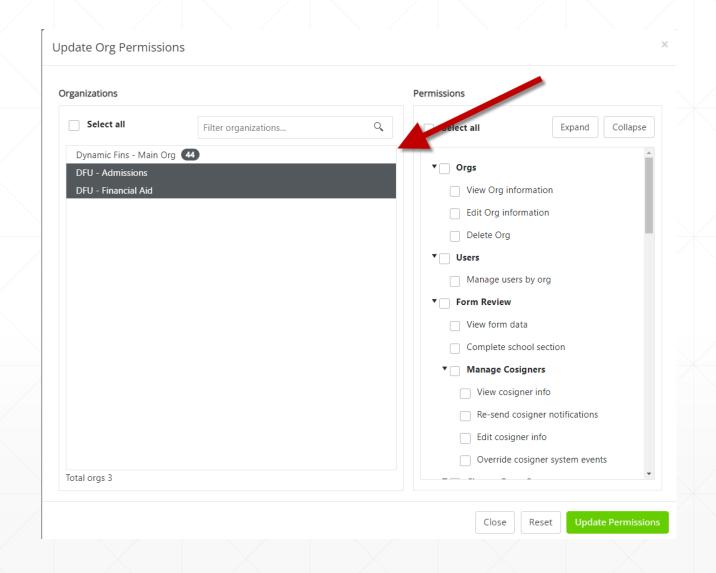
User Admins can now select the appropriate organization on the left side of the screen and then apply the appropriate permissions to that organization.

Permissions have been categorized and several new permissions have been added.

Note: In the cases where Edit and/or Delete are permissions, the user must have "View" permissions to Edit and/or Delete also. If "View" is not selected, then Edit and Delete will not work.



Not only can you individually assign permissions at the org level, but this screen allows you to select multiple orgs and select the same permissions for those two organizations, but different for the non-selected organizations



Here is the full set of permissions in the system now. SCIM has also been updated.

	▼ Form Review	▼ Form Design		
	☐ View form data	▼ Design Forms	▼ User Groups	
▼ Orgs	Complete school section	▼ Basic Form Design	View user groups	
View Org information	<b>▼</b> Manage Cosigners	Edit form templates	Edit user groups	
Edit Org information	☐ View cosigner info	Edit live form templates	☐ Delete user groups	
Edit Org information	Re-send cosigner notifications	Delete form templates		
Delete Org	Edit cosigner info	▼ Custom Emails	Assign users to groups	
	Override cosigner system events	View custom email templates	▼	
▼ Users	▼ Change Form Status	Edit custom email templates	Manage API connections	
Manage users by org	Process forms	▼ API Design	▼ □ DFE	
	Un-process forms	☐ View API connections	DFE access	
	Delete forms	☐ Edit API connections		
	Reject forms	▼ Payments		
	Archive forms	☐ View payment configurations		
	Un-delete forms	☐ Edit payment configurations		
	Clear DFE flags	▼		
	▼ File attachments	☐ View form event configurations		
	View file attachments	Edit form event configurations		
	Download file attachments			

# Texting

New Enhancements

#### **Texting**

Release 10 will introduce the opportunity to provide a communications option to your users.

Today, Dynamic Forms communicates only via Email. If you elect to use texting, texting can now be opted to use at the Tenant Level, the Org Level, the Form Level and at the Participant Level.

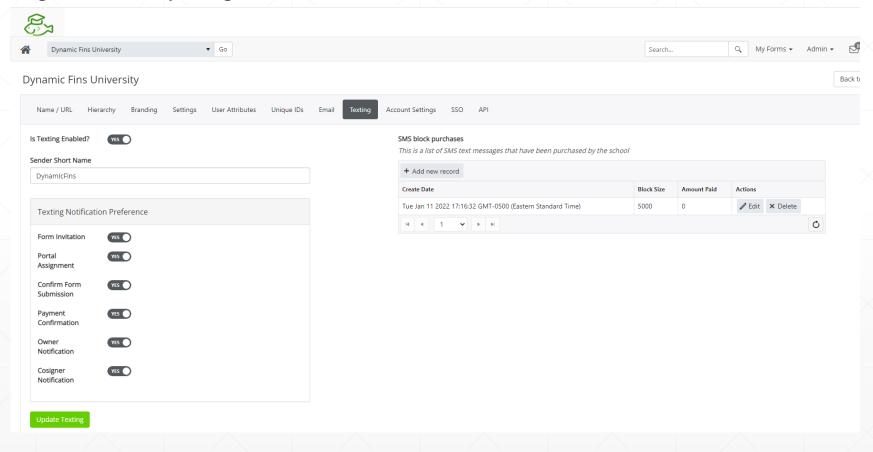
Dynamic Forms will utilize vendor Twilio for sending messages. We use them currently in the multi-factor authentication process.

Texting messages will be able to be purchased in bundles (e.g 5,000 texts) and be able to be managed and added to from with Dynamic Forms.

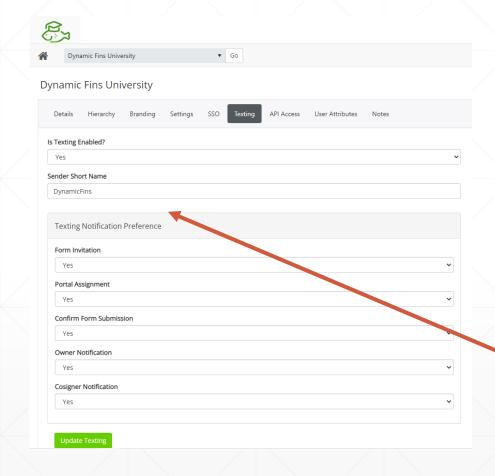
We will provide as close as possible pass-through pricing for this service.

#### Texting Step 1 – Purchase and Turn On

Next Gen will work with you to turn on Texting and make sure you have enough text messages to meet your goals.



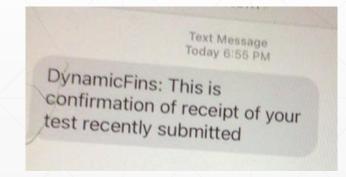
## Texting Step 2 – Set up Orgs to use Texting



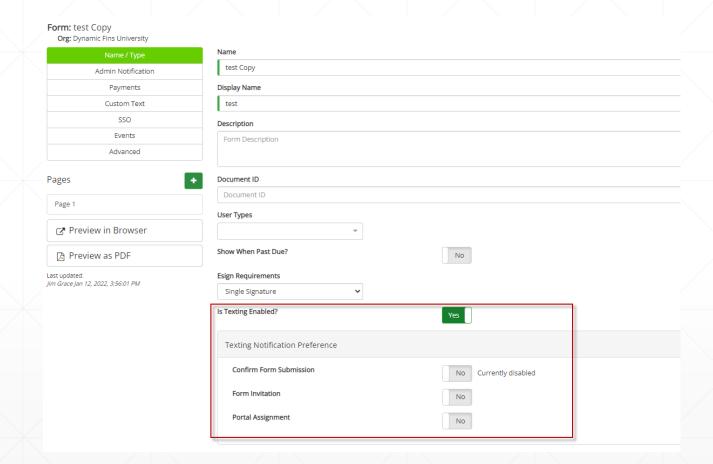
Clients may want some orgs/departments to use texting and some orgs not to. For each org that is ready to use texting, it will need to be set up at the organization level by an OrgAdmin.

If you want all Orgs to use texting, the Dynamic Forms team can help with that.

Clients can customize the first Name seen on the text – see below for an example.



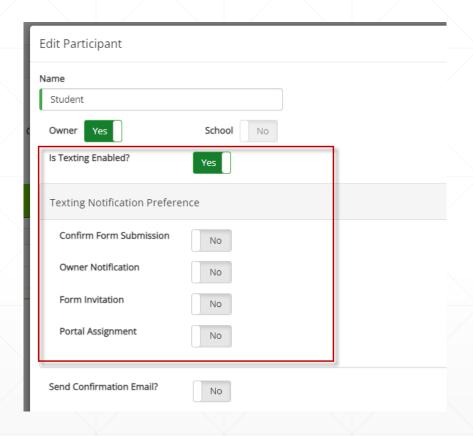
#### Texting Step 3 – Set up Forms and Participants (cont.)



On a single signature form, in the Name/Type area, Form Designers will see a new option for Texting Enabled?

When Yes is checked, the options for which types of texting is allowed. If the display shows Currently disabled, that option is turned off at the org or tenant level.

#### Texting Step 3 – Set up Forms and Participants

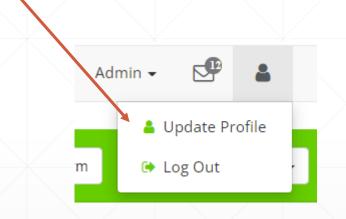


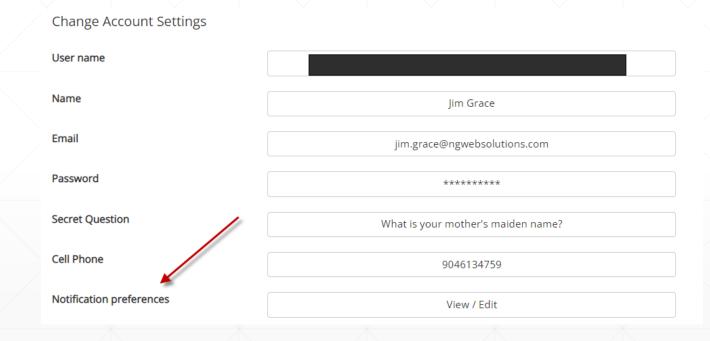
For multiple signature forms, texting can be turned on at the participant level. For example, you might want to allow students to be texted, but not faculty and staff.

Like all options you have to turn on texting and the end user (e.g. student) must have elected to allow texting for the text to be received. If the student has not allowed texting and email will be sent instead.

#### Final Step: End User Notification Preferences

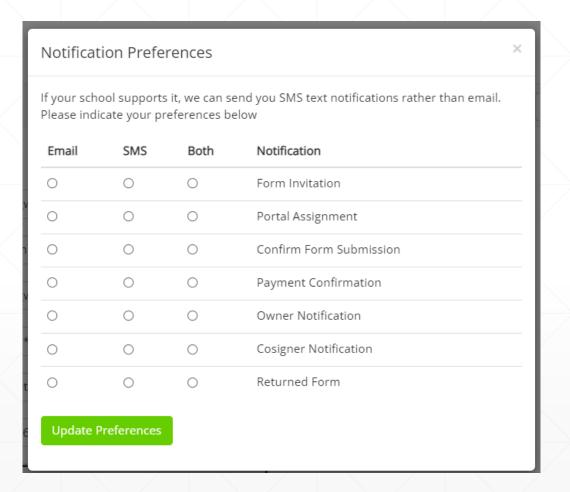
Users will be able to update their Notification Preferences in the Update Profile area. To utilize texting, a valid cell phone number must be present in the system.





#### **Final Step End User Notification Preferences**

End users can now choose to be notified with Email, SMS or both for the different types of form notification processes.



## **Texting Pricing**

There are two components of texting pricing:

- 1. An annual fee of \$1,000 which includes 10,000 texts.
- 2. Plus, if you need more texts, you can purchase for \$.01 per text in blocks of 10,000.

#### SMS block purchases

This is a list of SMS text messages that have been purchased by the school



# Other Updates

# **ADA Audit**

Updates

#### **ADA Audit**

Next Gen engaged a company named Equal Entry (<a href="https://equalentry.com/">https://equalentry.com/</a>) to perform an ADA audit on its forms and form building components (e.g. Short Answers, Choice Lists, etc.).

There are two direct outputs that will be produced from this relationship:

- A new VPAT, WCAG statement
- A best practices guide for Form Designers

Both of these will be available Post-Release. QA changes do not count for Equal Entry.

## **Preferred Name**

Updates

#### **Preferred Name**

Dynamic Forms introduced Preferred Name functionality to help support Title IX and College decisions to allow signatures of the Preferred Name.

Colorado State University (among others) identified areas within Dynamic Forms that are not consistently utilizing the preferred name in the transaction process. For example, the Pending or Cosigner screens.

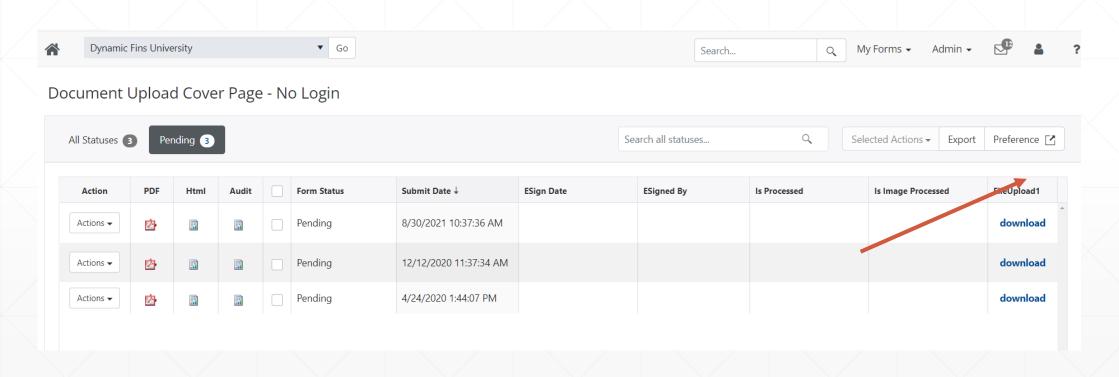
Shown below – we are using legal first name and last name on this page rather than a desired preferred name and last name.

Pending / Draft Forms				
Form Name	Status	Description	Date	
ETO Tracking Form_New	Pending	Started By: Baker Griffith	Signature Request Date: 11/5/2021 2:24:12 PM	
ETO Tracking Form_New	Pending	Started By: Mike Gidron	Signature Request Date: 11/4/2021 9:47:56 AM	

## Admin Queue - View Attachments

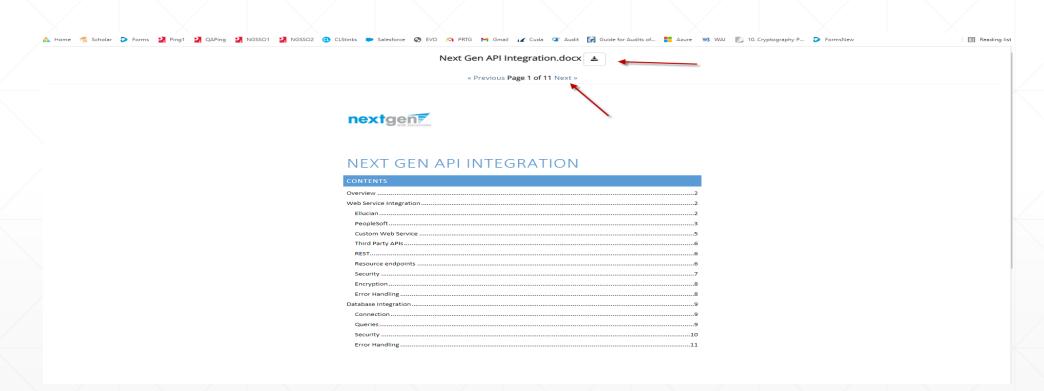
#### Admin Queue -View Attachments

Currently, if users click on an attached image in the queue, the image will download completely to be viewed. Now, the image will be viewed in a new tab, and be available for download if desired and permitted.



#### **Admin Queue – View Attachments**

Here is a look at the new attachment viewer. Users can download the attachment after viewing it (if they have permissions to that enable downloads)



## **Choice List Enhancement**

#### **Choice List Enhancement**

We're now storing the choice list entries that the user gets back from the API rather than updating a global list. We also fixed the triggers where "choice list from API" fires.

#### This fixes two issues:

- 1. That "Cap and Gown" form where everyone's list was different (so if someone else started filling out the form, the first person's list got overwritten)
- 2. Asif's issue where a slow API call was being made for every person who started filling out the form.

## **End Release 10**